# University of Sunderland **Role Profile** Part 1

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University of Sunderland

| Biomedical Sciences Technician |  |  |
|--------------------------------|--|--|
| Job Title:                     | Biomedical Sciences Technician   |  |
| Reference No:                  |  |  |
| Reports to:                    | Team Manager (Biomedical & Sport)  |  |
| Responsible For:               | Support for Biomedical sciences including microbiology, bio-chemistry and pharmacology   |  |
| Grade:                         | C  |  |
| Working Hours:                 | 37 hours per week (Term-time only)   |  |
| Service:                       | Technical Services   |  |
| Location:                      | City Campus  |  |
| Main Purpose of<br>Role:       | <ul> <li>Provide technical support to enable the Faculty and Technical Services to meet its objectives in a range of technical activities in the area of Biomedical sciences including microbiology, bio-chemistry and pharmacology within the Faculty of Health Sciences and Wellbeing, supporting all practical aspects of laboratory operations to students, staff and external agencies.</li> <li>Provide resources (materials, solutions and equipment) for student classes, student projects, research and external activity work.</li> <li>To show, assist and advise students and staff in the safe use and operation of equipment/apparatus and to carry out procedures and operate equipment as required by the Technical Support Team Manager.</li> <li>To show, assist and advise students and staff to carry out a range of processes and techniques as required by the Technical Support Team Manager.</li> <li>Commission and operation of new equipment, and show the safe use of such equipment to students and staff after suitable training.</li> <li>To monitor equipment inventory and maintain and order adequate stock levels of materials, and to operate approved Technical Services procedures for the use and loan of equipment.</li> <li>Participate in relevant and appropriate staff development and training.</li> <li>First line maintenance of equipment and experimental apparatus.</li> <li>Ensure compliance with Health and Safety legislation, regulations and University policies</li> <li>Ensure the transportation and operation of equipment as directed by the Technical Support Team Manager.</li> </ul> |  |

| Key Responsibilities<br>and Accountabilities: | <ul> <li>Maintain and apply skills and knowledge of relevant techniques, processes and equipment supporting academic delivery.</li> <li>Ensure preparation of practical teaching environments for student teaching, assessments and local, national and international events.</li> </ul> |
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| Special<br>Circumstances:                     | Occasional flexibility of work patterns may be required to work evenings and weekends.   |

# University of Sunderland **Role Profile** Part 2

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| Part 2A: Essential and Desirable Criteria |   |
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|   | Essential<br>Qualifications and Professional Memberships:<br>• A levels in a related subject or relevant experience   |
|   | <ul> <li>Knowledge and Experience:</li> <li>Demonstrable experience of Biomedical sciences including microbiology, bio-chemistry and pharmacology</li> <li>Demonstrable record of Customer Service skills</li> <li>Knowledge of relevant Health and Safety legislation, with the ability to carry out risk assessments</li> <li>Have the ability to lift and move objects, as this role will involve storing and moving consumables and heavy equipment.</li> </ul> |
|   | <ul> <li>Desirable</li> <li>Qualifications and Professional Memberships:</li> <li>Degree in related subject or substantial professional experience</li> <li>Health and Safety qualification(s)</li> </ul>   |
|   | <ul> <li>Knowledge and Experience:</li> <li>Experience of working in a technical environment or similar work in an Educational establishment</li> </ul>   |

### Part 2B: Key Competencies

| Competencies are<br>assessed at the<br>interview/selection<br>testing stage | COMMUNICATION<br>Oral communication<br>The role holder is required to, understand and convey straightforward information in<br>a clear and accurate manner and the role holder is required to, understand and<br>convey information which needs careful explanation or interpretation to help others<br>understand, taking into account what to communicate and how best to convey the<br>information to others                   |
|---|---|
|   | Written or electronic communication and visual media<br>The role holder is required to, understand and convey straightforward information in<br>a clear and accurate manner and the role holder is required to, understand and<br>convey information which needs careful explanation or interpretation to help others<br>understand, taking into account what to communicate and how best to convey the<br>information to others. |

#### **TEAMWORK AND MOTIVATION**

The role holder is required to participate in and deliver their contribution to a team.

#### LIAISON AND NETWORKING

The role holder is required to carry out standard day-to-day liaison using existing procedures in order to ensure dissemination of information in the right format to the right people at the right time; build relationships and contacts to facilitate future exchange of information. Not a requirement of the role to participate in networks within the organisation or externally. Not a requirement of the role to initiate, develop or lead internal networks. Not a requirement of the role to initiate, develop or lead networks which are external to the institution.

### SERVICE DELIVERY

The role holder is required to deal with internal or external contacts who ask for service or require information; create a positive image of the organisation by being responsive and prompt in responding to requests and referring the user to the right person if necessary; deliver service that is usually initiated by the customer, and typically involves routine tasks with set standards or procedures.

#### PLANNING AND ORGANISING RESOURCES

The role holder is required to complete tasks to a given plan, with allocated resources

#### DECISION-MAKING PROCESSES AND OUTCOMES

The role holder is required to take independent decisions that have a moderate impact. Be party to some collaborative decisions; work with others to reach an optimal conclusion is a requirement and has a minor impact. Provide advice or input to contribute to the decision-making of others is a requirement and has a minor impact.

Date Completed: May 2021